

HAMPSHIRE COUNTY COUNCIL

Executive Decision Record

Decision Maker:	Executive Member for Policy and Resources
Date:	1 November 2018
Title:	Adults' Health and Care New Social Care System (Exempt)
Report From:	Director of Adults' Health and Care
	(Summary of an Exempt Decision)

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1. The decision:

It is recommended to the Executive Member for Policy and Resources:

- a) To approve, in accordance with financial procedure rules, capital expenditure as outlined in section 4 of the report to be funded from allocated central capital resources on the procurement and implementation of a new social care system for Adults' Health and Care.
- b) To approve one-off implementation revenue expenditure as outlined in section 4 of the report to be funded from allocated corporate resources on the procurement of a new social care system for Adults' Health and Care.
- c) To approve the ongoing revenue commitment as outlined in section 4 of the report to be funded from allocated corporate resources for up to 15 years (6+3+3+3) with a proposed commencement date of the contract of April/May 2019.

2. Reason(s) for the decision:

- 2.1. For the last 12 years, Adults' Health and Care has used a (now) 20-year old information system called "AIS/Swift", supplied and supported by a company called OLM to support its core business processes. This system has limited functionality and is at end of life, with the provider no longer supporting AIS/Swift development or enhancements beyond the basic minimum to maintain the existing system configuration. OLM has also notified the County Council that security and other core system support can not be guaranteed beyond the next couple of years.
- 2.2. Adults' Health and Care's business need and evolving transformation changes require a system that can introduce modern working practices (eg enable mobile working, greater automation, improved workflows). The

objective of this proposal is to replace AIS/Swift with a fit-for-purpose, value-for-money information and case-management solution that will support and enable the business functions and operational activities of Adults' Health and Care, ensuring business effectiveness, cost efficiency and statutory compliance.

2.3. This is an opportunity for Adults' Health and Care to provide a valuable tool for its case-workers and managers that will enable improved cost-efficiency and operational effectiveness across the organisation.

3. Other options considered and rejected:

3.1. Not to replace the current system – this was rejected as the current system has limited functionality and is at end of life, with the provider no longer supporting AIS/Swift development or enhancements beyond the basic minimum to maintain the existing system configuration. In addition, the provider has notified the County Council that security and other core system support can not be guaranteed beyond the next couple of years.

4. Conflicts of interest:

4.1. Conflicts of interest declared by the decision-maker: None

4.2. Conflicts of interest declared by other Executive Members consulted: Not applicable

5. Dispensation granted by the Conduct Advisory Panel: none.

6. Reason(s) for the matter being dealt with if urgent: not applicable.

7. Statement from the Decision Maker:

Approved by:

Date:

1 November 2018

**Executive Member for Policy and Resources
Councillor Roy Perry**